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\$ U F K L W H F W X U D O 6 X U I D F H V offers this warranty to the owner of the property at the time of installation and covers failure of Pentalquartz due to manufacturing defects. Claims relating to faulty installation are not covered by this warranty and must be addressed with the installer. Warranty is valid when fabricated and installed by a Certified Fabricator of Pentalquartz, in accordance with procedures set forth by \$ U F K L W H F W X U D O 6 X U I D F H V, for a period of ten (10) years from the original installation date.

This warranty applies to the repair or replacement of defective material. Resolution of the claim is at the sole discretion of \$ U F K L W H F W X U D O 6 X U I D F H V. \$ U F K L W H F W X U D O 6 X U I D F H V is responsible for any other costs that could be associated with the repair or replacement of material, including but not limited to: removal, disposal, fabrication, installation, repair or replacement of collateral damage.

Owner of property must allow \$ U F K L W H F W X U D O 6 X U I D F H V, or its authorized agents, access to inspect and assess the validity of the claim. \$ U F K L W H F W X U D O 6 X U I D F H V is the sole arbiter with regard to the existence of manufacturing defects and the application of the warranty. \$ U F K L W H F W X U D O 6 X U I D F H V's findings shall be binding to all parties.

\$ U F K L W H F W X U D O 6 X U I D F H V shall not be held liable for any loss, expense or damage. \$ U F K L W H F W X U D O 6 X U I D F H V shall not be, under any circumstances, liable for damages, including but not limited to: indirect, punitive, lost profits, business interruption, or any other loss.

In no way, does \$ U F K L W H F W X U D O 6 X U I D F H V make an express or implied warranty for the appropriateness of material for any specific application or purpose.

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Pental Quartz offers you not only a wide range of colors, but of finishes as well; including polished, honed, satin, and brushed. Just as each finish has a different look; it also has slightly different characteristics.

PentalQuartz is a beautiful and durable non-porous surface. Some colors are available in our HONED or SATIN finish which offers the soft appearance of a lower sheen compared to the POLISHED finish. The HONED and SATIN finishes require slightly more maintenance than our polished finished materials. Since the honed or satin finish actually creates more surface area to the material it has the potential to show more signs of living from daily use. Possible marks from metal cookware or utensils; fingerprints, food and beverages, and other items placed on, or moved across the countertop, may be visible on the surface. Most marks can be easily removed with a cloth or sponge; or by using household cleaners such as a cleaning eraser or carefully scrubbing with a sponge and a non-abrasive cleaner such as Soft Scrub Advanced Cleaner. Over time the Honed or Satin finish will develop character and a patina unique to each customer.

Honed and satin finishes can be cleaned using the same products and methods as other finishes, please see our care and maintenance guide at: www.pentalquartz.com



Signing this document acknowledges that you fully understand the unique characteristics of a honed and satin finishes. That it will be more likely to show scuffs, marks, and fingerprints, and it will require more frequent or intense cleaning and



warranty. Care and Maintenance guidelines are available at 3HQWDO4XD UW] FRP

; To request service under this warranty, you must contact the company who sold you Pentalquartz or contact \$UFKLWHFWXUDO 6XUIDFHV or its authorized agents within thirty (30) days of failure of PentalQuartz surfacing materials.

; , Once Pental 4uartz is installed, you must register your product within thirty (30) days by completing the online form at 3HQWDO4XD UW] FRP In order to get redress for your claim, you must agree to grant access to \$UFKLWHFWXUDO 6XUIDFHV or its authorized agents to inspect and assess the validity of the claim. You must additionally agree to cooperate with their effort to perform their obligations under this warranty.

; , , This warranty is not transferable. This warranty was issued to, and is only valid for, the original owner of the structure in which Pental 4uartz was originally installed and expires upon transfer of ownership of the property.

; , , , In the event that Pental 4uartz surfacing materials fail due to a manufacturing defect, \$UFKLWHFWXUDO, as its sole obligation, re pair or replace such materials. \$UFKLWHFWXUDO 6XUIDFHV cannot guarantee an exact color match to existing product. All decisions regarding this warranty are at the sole discretion of \$UFKLWHFWXUDO 6XUIDFHV. No one is authorized to make any claims or promises outside of this document on behalf of \$UFKLWHFWXUDO 6XUIDFHV

; , 9 \$UFKLWHFWXUDO 6XUIDFHV makes no claims as to Pental 4uartz conforming to any local laws, codes or city of PentalQuartz, or to the 0.052 Tw (o)Tj)O2erw (m)k)Cra1s 5w (e)Tj) 0 Tw ()Tj) -0.69



This warranty does not cover damage caused while securing mechanical fasteners directly to the product.

-) This warranty does not cover damage to the product caused by the installation of sinks and/or hardware.
- * This warranty does not cover mitered edges where the joint is not cut correctly.
- + This warranty does not cover routine maintenance, such as the removal of water spots and stains, or damage that could have been avoided by performance of routine maintenance and daily care. Pentalquartz care and maintenance guidelines are available at [3HQWDO4XDUPJFRP](#).
- , This warranty does not cover failures due to inadequate support of the installation, including, without limitation: base structures, as well as overhangs in excess of 120 for 3cm material or 80 for 2cm material.
- This warranty does not cover damage that is the result of grinding cutting or polishing, such as chips and cracks.
- . This warranty does not cover damage caused by failure to follow the minimum requirements for edge details.
- / This warranty does not cover installations of Pentalquartz by non-certified installers.
- 0 This warranty does not cover failures that are the result of the fabricator or installer deviating from the recommended installation guidelines put forth by Pental Granite & Marble for Pentalquartz.
- 1 Fabricators, as part of the fabrication and installation process, are required to visually inspect each slab, both prior to fabrication and again prior to installation; using the inspection criteria provided to them by Pental Granite & Marble for Pentalquartz. Any defects that were identifiable through the visual inspection process, but were installed anyway, are the responsibility of the fabricator and will not be covered under this warranty.
- 2 This warranty does not cover damage or flaws in the material that are the result of structural degradation, or modification by the fabricator including, but not limited to: bending, curving, milling, or reducing the thickness of the material.
- 3 This warranty does not cover the alteration of any factory applied finish, nor does it cover honed surfaces in any commercial application.
- 4 This warranty does not cover labor, removal, fabrication, or installation of material, nor does it cover any other incurred costs that may be associated with the removal or reinstallation of material covered under this warranty.



This warranty does not cover natural variations in the color, size, shape and distribution of the natural quartz, or the natural variations in background tone. These are inherent and unique characteristics of the product. Color samples provided are only representative and not an exact replication of what will be installed in your space.

- 6 This warranty does not cover what is referred to as spots or blemishes smaller than 16mm (5/8"). A certain level of spots or blemishes are inherent in the manufacturing process and do not affect the structural integrity of the material.
- 7 This warranty does not cover any damage that may be incurred while the material is stored or installed on a construction site prior to the Owner taking possession. Nor does this warranty cover any damage done to the material as a result of a remodeling process.
- 8 Pental Granite & Quartz shall not be responsible in either contract or tort for any loss that arises out of the use of, or inability to use Pentalquartz.

Pental Granite &