



Q) Does each slab look the same?

A) Each slab of the same color will look the same. If you need multiple slabs, we recommend purchasing them from the same production run. This is especially true of the more compact, monochromatic colors. Colors which have more movement and pattern will have slightly more variation from one batch to the next and some are explicitly manufactured to have a book matched pattern. It's easy to think of quartz surfacing like baking a cake. When a color is manufactured using the same ingredients each time, by and large the recipe comes out the same.

Q) Why is the pricing different for each color?

A) The manufacturing process of some colors (especially those with more movement and pattern) cost more, as it is more labor intensive. Also, the actual quartz components have various price points based on color, clarity (much like different grades of diamonds) and availability. These different price points and the manufacturing costs are what cause colors to have varying prices.

Q) Does MetroQuartz have a warranty?

A) MetroQuartz carries a limited lifetime warranty for residential use, and a 10-year warranty for commercial use. Slabs must be registered - see website for details.

A) Quartz is heat resistant, however the resin used to bind the quartz can discolor if heated to a very high temperature. MetroQuartz should not be used where it can come into contact with open flames or high heat.

Q) Is quartz surfacing suitable for outdoor applications?

A) Quartz is UV resistant and perfectly suited to a variety of interior applications, even in rooms where the surface is exposed to a great deal of sunlight. However, quartz is not suitable for exterior applications. If installed outdoors, quartz surfacing will be subjected to both fading and warpage.

Q) What's the difference between quartz surface & quartzite?

A) Quartzite is a 100% natural stone that is quarried in blocks and cut into slabs for residential and commercial use. Quartz surfacing is a man-made product that is manufactured using quartz particulates (a naturally occurring substance) mixed with resin and dyes to create a very sturdy product for most types of interior applications.

Q) How does the cost of MetroQuartz compare to other brand leaders?

A) MetroQuartz offers comparable quality and styling at an affordable cost. We pride ourselves on our quality products and professional service.

Q) What makes MetroQuartz different from some of the other quartz brands currently offered on the market?

A) There are many quartz surfacing brands currently available in the marketplace. MetroQuartz is purchased from multiple manufacturing facilities allowing us to provide the best quality, pricing, stock levels and the most on trend materials available. As marble and stone experts, we have the ability to stay aligned with the best of the best quartz surfacing being offered in the marketplace!

For more information visit us online at www.arcsurfaces.com or email us at hello@arcsurfaces.com